



The California Department of Public Health (CDPH) is increasing its support of community-based testing sites by adding a free COVID-19 telehealth option. This program helps your community by ensuring that those who are symptomatic and test positive with COVID-19 have **rapid access to screening by a health care provider for medication**. These medicines work best when given as soon as possible after symptoms start and help prevent individuals from getting really sick and needing hospital care.

**How do I learn more about the program or request to participate?**

Email Testing Task Force at [Testing.Taskforce.Outreach@cdph.ca.gov](mailto:Testing.Taskforce.Outreach@cdph.ca.gov)



### Why promote treatment?

- COVID-19 medication is very effective! The newest drugs greatly lower risk of severe illness, hospitalization, and death.
- **Most adults have a [condition that puts them at higher risk of getting very sick or dying from COVID-19](#)**. Some people are also at increased risk because of where they live or work, or because they can't get health care. This includes many [people from racial and ethnic minority groups](#) and [people with disabilities](#).
- **Treatment must be started within 5-7 days after the first symptoms appear.**
- Access is rapid and easy with a phone call, website, or QR code to make an appointment with a healthcare provider.
  - » Doctors are available who speak Spanish and English. Translation service can be requested for the doctor visit in multiple languages when the appointment is made.



### Who is this for?

All individuals 12 years of age or older with COVID-19 symptoms who test positive for COVID-19 should be connected to a health care provider to determine if treatment is appropriate. This program ensures that individuals who are uninsured, underinsured, or have difficulty accessing a doctor quickly can have rapid access to treatment.



### How much does it cost?

The telehealth visit and COVID-19 medicine (either Paxlovid or molnupiravir) is free. No one is charged a fee.





### Is information shared?

The information an individual gives to the healthcare provider is only used by the healthcare provider to decide the best treatment. It is not shared with anyone else or any other company. Demographic information is shared with CDPH to ensure communities most impacted by COVID-19 are being served by the program.



### What treatments are available?

There are different types of treatments. A health care provider will determine which treatment will be safest and work best for each person. Treatments come in several forms including pills, IV, or shots. Treatments are available for both adults and children 12 years old and up for free.



### How will persons get medication for COVID-19?

Medication is prescribed by the doctor during the video or phone visit. Pills can be picked up at a nearby pharmacy or may be able to be mailed directly to the person's home. COVID-19 pills (Paxlovid or molnupiravir) are free.



### What kind of assistance will my organization receive?

- Flyers and posters to promote early treatment at test sites (English and Spanish).
- Office hours are once to three times a week to understand details of how to explain the treatment program to your community and learn ways to promote treatment.
- Training and support for your organization's staff on making appointments.
- Email support available during non-office hours. Please email [Testing.Taskforce.Outreach@cdph.ca.gov](mailto:Testing.Taskforce.Outreach@cdph.ca.gov) for more information.



**Scan the QR code for more information on COVID-19 therapeutics.**

